



CLOTHESLINE MOBILE

The New Way to Pay in Your Laundry Room



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INSTALLING THE CLOTHESLINE MOBILE APP IS AS EASY AS 1, 2, 3!

1

Download the **FREE Clothesline Mobile app**.



Identify your laundry room, scan QR code on machine, or enter Smartphone Registration Code (SRC) posted in laundry room.

2

Register, sign in, and add funds. You can add value with your credit or debit card.



3

Start machine by scanning the QR code or entering machine number.



FMB

LAUNDRY

FREQUENTLY ASKED QUESTIONS

Where do I find the app?

Log in to the Apple App Store or Google Play and search for "Clothesline Mobile".

How do I load money into my account?

On the main screen, tap the "Refill My Account" button. Log in to your account, enter your payment information, and select an amount to add. The funds are automatically placed in your account.

Is my credit card transaction secure?

Yes. Clothesline Mobile transactions are SSL encrypted by your smartphone when connecting to our PCI-certified transaction host for the latest in transaction security.

Where do I find my account balance?

The account balance is on the main screen and is updated in real time.

There is no Internet connection. Will my phone still work?

Yes. The phone connects to the machine via Bluetooth. As long as you have enough money in your account to start a cycle, you're ready to go.

Where can I find the Smartphone Registration Code (SRC) code?

The SRC code is posted in the laundry room.



LAUNDRY CARD KIOSK INSTRUCTIONS

Tap ESP in upper right corner of Payment Terminal to change language to Spanish

How to buy a Laundry Card:

New Laundry Card cost is \$5.00, and will have no preloaded value.


- 1) Select "Buy Card" on Payment Terminal.**
- 2) Follow instructions on screen.**

How to add money to a Laundry Card:

- 1) Place and hold Laundry Card to Payment Terminal.**
- 2) Follow instructions on screen.**
- 3) Place and hold Laundry Card to Payment Terminal to complete transaction.**



WASHER INSTRUCTIONS

- 1) Load clothes loosely.
 - Do NOT overload.
- 2) Add detergent.
 - Do NOT use more than 1/8 cup of liquid detergent.
 - If using detergent pod, place directly in drum before loading laundry. Do NOT insert pod into dispenser drawer.
 - Frontload washer – use dispenser drawer and close drawer before starting washer.
 - Topload washer – put detergent directly in drum before loading laundry.
 - Use High Efficiency  detergent only.
 - Do NOT use powdered detergent, 3-in-1 laundry sheets, or scented laundry beads.
- 3) Close door. Select desired water temperature, wash cycle, and soil level.
- 4) Use Laundry Card, Credit Card, or Clothesline Mobile app for payment.
- 5) Press Start.
 - Laundry Card must remain on reader until after machine starts.
- 6) Leave washer door open after cycle completes.

DRYER INSTRUCTIONS

- 1) Load clothes and close door.
 - Do NOT overload.
- 2) Select desired heat cycle.
- 3) Use Laundry Card, Credit Card, or Clothesline Mobile app to pay.
- 4) Press Start.
 - Laundry Card must remain on reader until after machine starts.
- 5) You can add additional dry time for an additional \$0.25 during an active cycle.
- 6) Clean lint screen after each cycle.

